

AKMERKEZ GYO SUSTAINABILITY POLICY

As Akmerkez, we host many “firsts” with carefully considered details for the comfort of our visitors. We prioritize sustainability and shape our activities with the aim of being one of these “firsts.” In line with our Sustainability Policy, which aims to integrate sustainability into our company culture, we are committed to:

- Complying with the requirements of the legislation we are obligated to follow and the standards and certifications we hold within the scope of sustainability,
- Incorporating the values in the United Nations Declaration of Human Rights and contributing to the Sustainable Development Goals into our company culture,
- Addressing and managing sustainability in all dimensions, including environmental, social, governance, cultural, and economic aspects,
- Valuing our stakeholders as Akmerkez and prioritizing transparency, accountability, and ethical values in our communications,
- Avoiding behaviors that may harm our corporate image during communication with our stakeholders,
- Ensuring that there is no discrimination among our stakeholders, particularly our employees, visitors, and guests, and taking preventive measures against discrimination,
- Respecting the rights of individuals, employees, and ensuring health and safety,
- Conducting performance evaluations among our employees and prioritizing merit in promotions and hiring, while supporting personal development and training,
- Protecting the personal data of all our stakeholders, including our employees, customers, and suppliers, and prioritizing information security,
- Taking measures in our business processes to efficiently use natural resources and conducting various activities to prevent climate change, while reducing our energy and water consumption,
- Considering risks and opportunities in environmental, social, economic, and cultural matters, and being prepared for crisis management,
- Conducting our activities within the framework of quality management with a perspective of continuous improvement,

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- Publicly sharing our policy through our corporate website and informing all our stakeholders in this way,
- Ensuring that all our employees play a role in effectively implementing the Sustainability Policy, with the responsibility resting with the Sustainability Committee,
- Reviewing the policy and management system at least once a year, and making necessary improvements and updates as needed.
- Enforcing this policy with the approval of the Board of Directors.

Akmerkez GYO Board of Directors